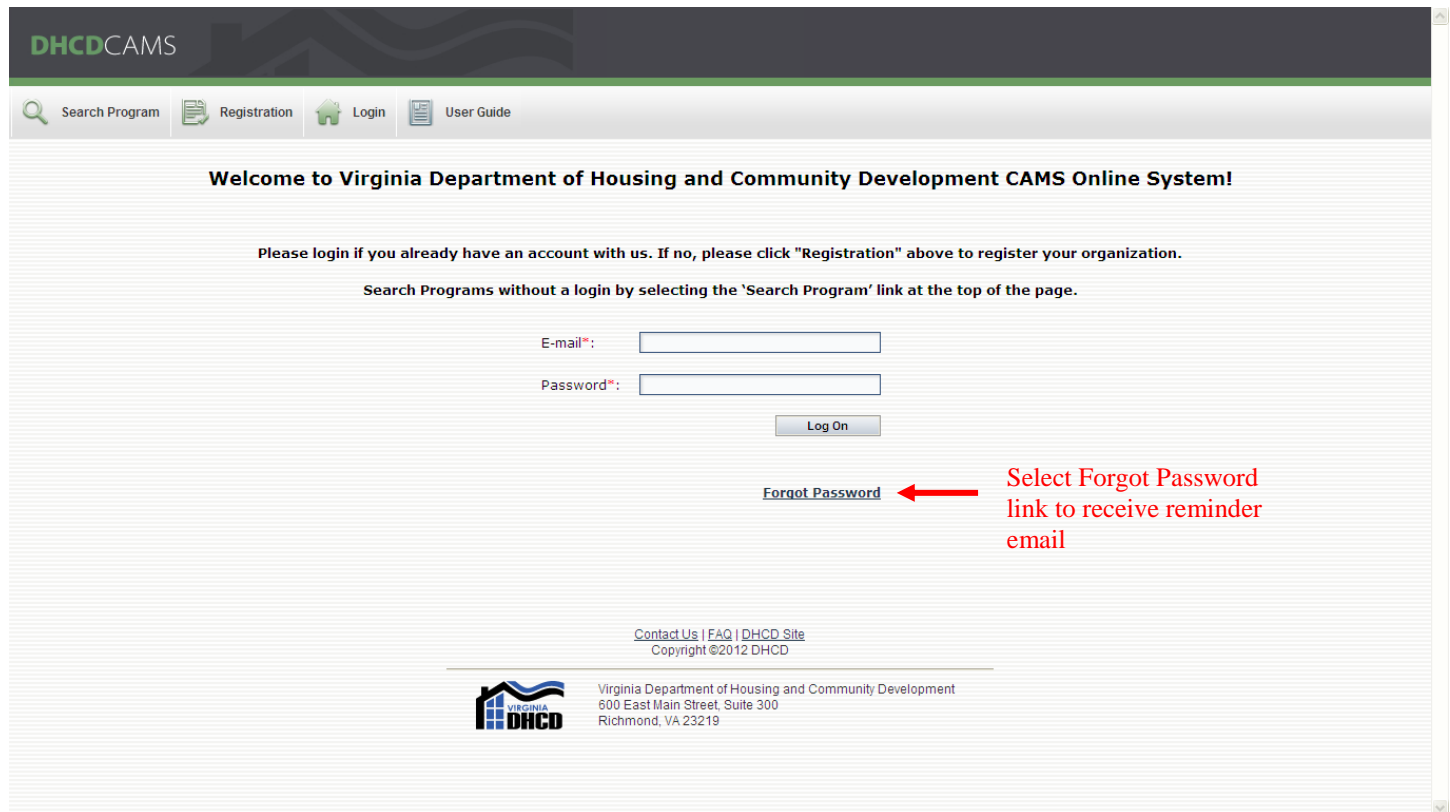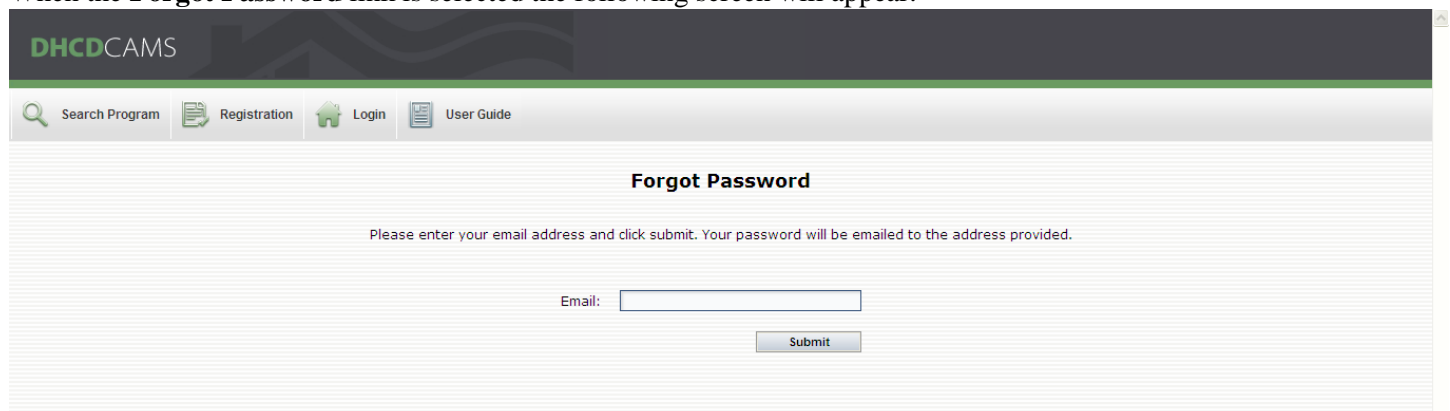# User Reference Document - Forgot Password

The **Forgot Password** link within the Login page allows any CAMS user with a valid ID and password to send a reminder email with their CAMS password to their email address of record.

Login Page

When the **Forgot Password** link is selected the following screen will appear.

Enter your CAMS ID, which is also your email address of record in CAMS. Select the **Submit** button.

User Reference Document - Forgot Password

If a valid CAMS ID has been entered, the message below will display.

Forgot Password

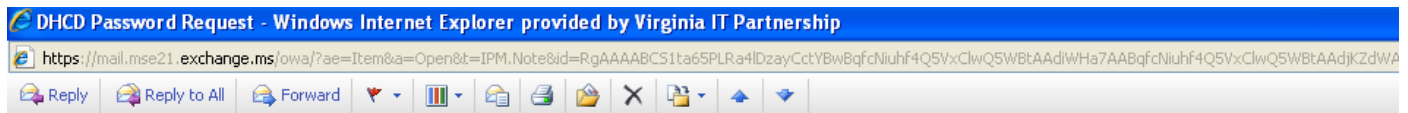Please enter your email address and click submit. Your password will be emailed to the address provided.

Email: kdynes@impactmakers.org

Submit

An email has been sent to the email address provided above with your password.

Return to Login Page: Return to Login Page

Check your email for a message like the one below. The password will be displayed in the body of the email.

Toggle back to the CAMS session and select the **Return to Login Page** link to log in with the password from the email. You may also engage the Login Page from the link within the email as shown below. This will open a new browser session.

DHCD Password Request - Windows Internet Explorer provided by Virginia IT Partnership

https://mail.mse21.exchange.ms/owa/?ae=Item&a=Open&t=IPM.Note&id=RgAAAABCS1ta65PLRa4lDzayCctYBwBqfcNiuhf4Q5VxClwQ5WBtAAdiWHa7AABqfcNiuhf4Q5VxClwQ5WBtAAdjKZdWA

Reply | Reply to All | Forward |

DHCD Password Request

NoReply@DHCD.Virginia.gov [NoReply@DHCD.Virginia.gov]

Sent: Sunday, December 04, 2011 3:42 PM

To: *Requesting user's email address here*

This email was sent to you because you requested your password from the DHCD CAMS Web Portal. If you did not request this email please disregard.

Your password is: *Requesting user's password here*

DHCD Login: CAMS Login Page ◄─── **Link to open a new browser and the CAMS Login page**